



# Streamlining Operations:

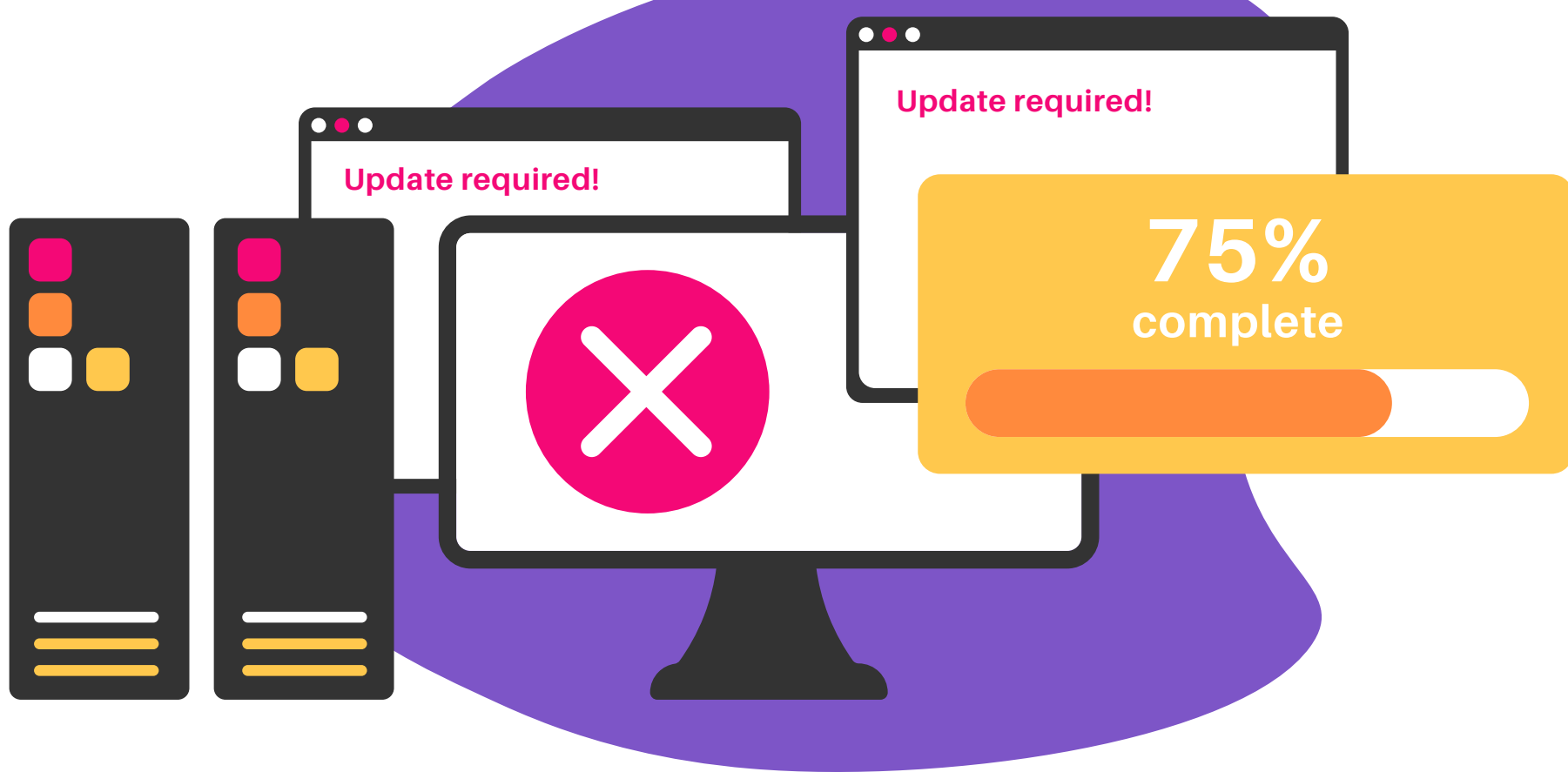
How CloudInteract Enabled a Global Leader to Overcome Challenges and Achieve Operational Excellence

The road to transformation is rarely smooth

Sometimes it requires a serious level of collaboration and determination.

## The struggle

Customer faced a **divestiture with outdated systems** and tight deadlines.



## The solution

Migrated to Amazon Connect...



...introduced real-time analytics.

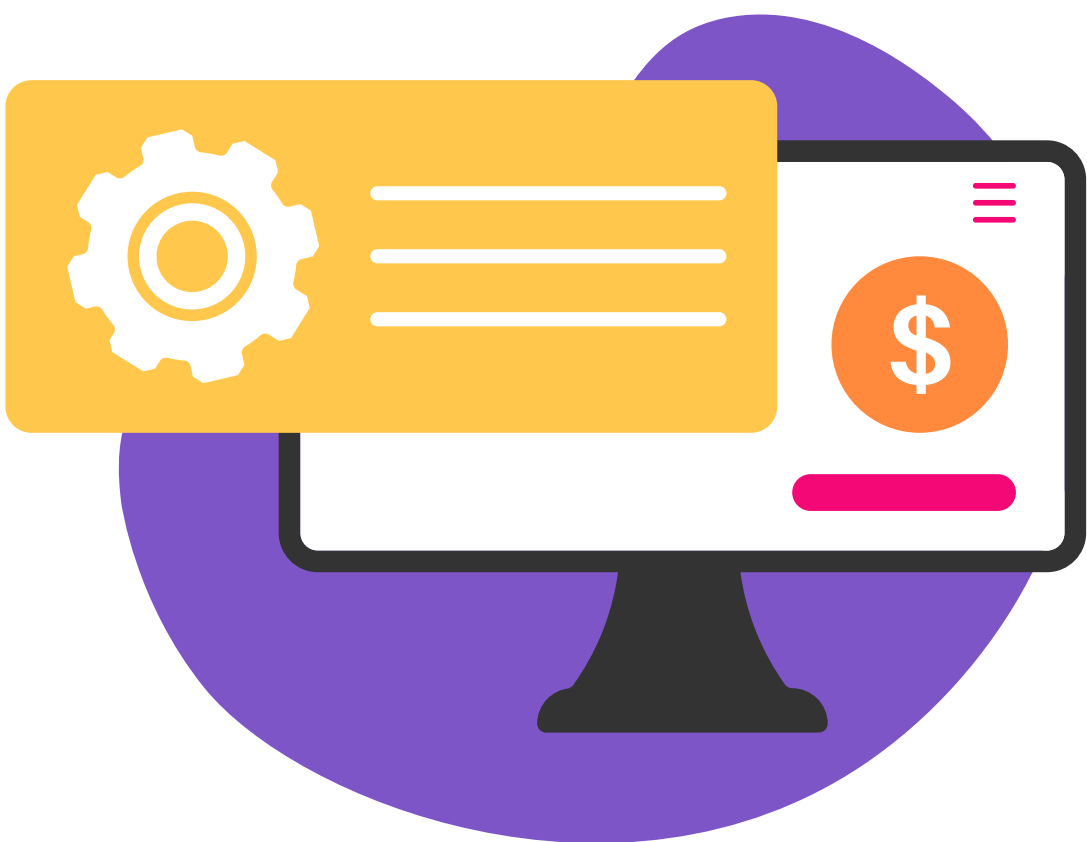


...optimised Microsoft tools...

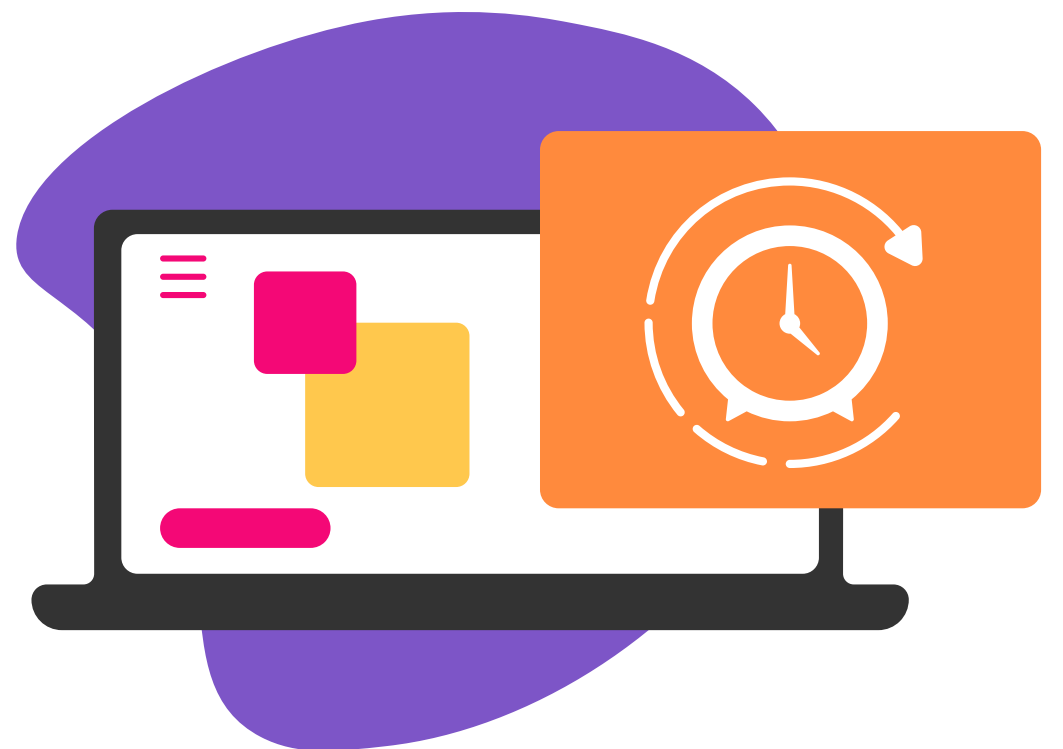


## The Results

Reduced operational costs by **\$500k+ annually.**



Improved workflow, **reduced evaluation time by 50%**, and increased scalability for growth



Learn how we helped streamline operations and drive success for our customers.

[Read the success story](#)